

## Foodbank will be re-opening!

As from Wednesday, 1 July we will be open again. Things will look a bit different and we certainly won't be able to sit and chat or offer a cup of tea for a while!

**If you need foodbank help and live within Catshill or the immediate area** we will be asking you to collect your food parcels unless:

- You have a further GP letter, or letter from the Government, to say that you are still shielding
- You have any other severe medical condition – but we would have to verify this

We will be offering a timed slot for your collection on a Wednesday morning or Friday afternoon – this is to prevent you having to queue and so that we can observe social distancing.

**If you live outside of the immediate area** – we want to continue to support you:

- If you have your own transport or can arrange transport, we will ask you to collect your own parcels.

But we will still arrange delivery if:

- You have a further GP letter or letter from the Government to say that you are still shielding
- You have any other severe medical condition – but we would have to verify this.
- You find it impossible to travel to Catshill

It has been an exceptional time, but we are a completely voluntary service and our volunteers have delivered freely to you throughout this time. Some of them will be returning to their previous jobs and responsibilities, and we just cannot continue to provide the delivery options that we have done over the last four months.

***From 1 July, we will discontinue calling you to arrange delivery  
and instead you will need to call us, if you need a food parcel.***

We now have two phone lines and you should always be able to get someone between 10am-4pm Monday to Friday. You can always leave a message or text us. If you need help, we will be there for you.

**The numbers to call are**

**07542 102649 or 07754567800**

**If you need help, don't leave it until the last minute as collections and deliveries will only be possible on a Wednesday or Friday, unless an emergency request through an agency.**