

Parent Questionnaire June 2019

We are delighted to share with you the results of our Parent Questionnaire, June 2019. We value our partnership with parents and thank you for this feedback.

Firstly, thank you for all the positive praise; we are pleased that so many of you are happy with our provision.

We are always looking at ways to improve and will act on comments made that will help us to be even better. Two themes have already occurred:

Communication – many people enjoy the opportunity of regular contact at the classroom door. We will always try to phone parents if there is anything that needs further explanation. Teachers are always willing to make appointments outside of our usual parent evening and are happy to be contacted by phone as well. Any concerns, including those about progress, can be raised at any time. Nursery and Reception parents can access Tapestry which gives up to date information on children's learning.

Homework – there are always varied opinions about getting the level of home learning right. Some children regularly complete the set tasks, take part in half-termly challenges and access the online platforms such as Read Theory or Times Table Rockstars whilst others do not. Some families have busy after school commitments which mean they aren't able to complete the tasks given. Year groups and individual teachers try to get the balance right for the age and stage of their children. If you would like more please inform the class teacher.

Below is an overview of the responses to our questions followed by any comments made (names/identifying comments have been removed), a more detailed breakdown can be found on our website www.catshillfirst.worcs.sch.uk.

- ★ My child is happy at this school – 97% of responders agree or strongly agree.
 - ★ My child feels safe at this school – 100% of responders agree or strongly agree.
 - ★ My child makes good progress at this school – 100% of responders agree or strongly agree.
 - ★ My child is well looked after at this school – 100% of responders agree or strongly agree.
 - ★ My child is taught well at this school – 100% of responders agree or strongly agree.
 - ★ My child received appropriate home learning for their age – 98% of responders agree or strongly agree.
 - ★ This school makes sure its pupils are well behaved – 98% of responders agree or strongly agree.
 - ★ This school deals effectively with bullying – 99% of responders agree or strongly agree.
 - ★ This school is well led and managed – 100% of responders agree or strongly agree.
 - ★ This school responds well to any concerns I raise – 100% of responders agree or strongly agree.
 - ★ I receive valuable information from the school about my child's progress – 95% of responders agree or strongly agree.
 - ★ 100% of responders would recommend Catshill First School to another parent.
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- This school and its staff are amazing, they are always there for the children and parents and they accept that every child is unique. Awesome in every way.
 - I can't fault the nursery teachers and assistants as my daughter has progressed so much since September. She really enjoys coming to nursery and even pretends to be the teachers at home which I think is lovely.
 - My son started nursery in January of this year and has grown in confidence so much thanks to the school. He loves every minute of school and I feel completely confident and happy with the care he is receiving.
 - We're very happy with how our daughter is progressing and think the school is great. We thought that the Mothers/Fathers Day celebration were lovely, it would also be lovely to have something like a summer fete.
 - Very impressed with all aspects of Catshill First School
 - We are really impressed with the Reception teachers. The communication is very good and useful (newsletters, letters, texts, conversations). The text reminders are very helpful.
 - Homework isn't marked on a weekly basis along with home learning projects. I think reading should be done more than once a week.
 - We are happy with the school and the experiences we have had so far. It feels like a community school and ethos.
 - My child has settled very well at school. Teacher X is brilliant and Leader Y is always very welcoming. Catshill is a great school with wonderful values. Maybe a few structured learning maths/phonics tasks per week/fortnightly may help home learning and follow on from things learnt at school. Thank you to all the staff.
 - My daughter is happy to go to school and has progressed very well. I am very happy with my choice of school. Thank you.
 - Our son has moved to Catshill mid school year and has settled in well. He really enjoys the school, seems really happy with the staff, pupils and the community that exists. Any small issues have been dealt with efficiently.

Catshill First School and Nursery

- Please spread workshops over 2 or 3 sessions, there are always too many people in the hall and it would be more enjoyable if we could move around the stations etc and not fight for a seat/space and the huge queues! This honestly puts me off attending the sessions
- My daughter loves Nursery and the staff have made it a welcoming environment for her to come into. The activities she talks about sound exciting and full of learning opportunities. I find it easy to approach staff about concerns and have always felt these were dealt with very well. I love the access to Tapestry and find it's a great way to get my child talking about her day.
- My child has had a few issues with some children; raised concerns with teacher; my child still had issues with a certain child on/off for a while. Communication between the school and parents can be chaotic - I don't believe that there is a direct way for parents to raise concerns as at the start/end of day isn't always appropriate for privacy reasons. I think that school needs to look at other ways to involve parents. I am unhappy that on regular occasions my child doesn't get appropriate portion sizes or a great selection of food, especially when I pay for it.
- Our child is in reception and our experience of the school so far is extremely positive. She thoroughly enjoys school, is happy and progressing really well. We have found the teaching staff to be excellent - caring and nurturing whilst establishing clear boundaries which enables the children to learn. I would (and have!) recommend the school to others.
- Thank you to all involved with my son. He couldn't be happier at school which means we couldn't be happier parents. A wonderful school with very special teachers.
- We were delighted with the school when my daughter started in 2012 and have continued to be so for both my boys. Thank you to all of you for your hard work in ensuring that my children have and are making super progress and above all are happy!
- Both of my children have been really happy at this school, have really progressed well. Really pleased with everything the school has given my children.
- Many thanks for all the time and effort staff put into the children's education. My child has thoroughly enjoyed her time at Catshill First School.
- I have concerns with how bad behaviour is dealt with, the things my child has told me has caused me to believe it's not being handled appropriately or fairly. I also believe that there could be other methods for parents to have better communication with teachers, as many parents work, and parents evenings are not often, to raise any issues.
- Just wanted to say how amazing Teacher Z is, she has been so kind, understanding, supportive and helpful, not only to pupils but parents as well. Since my child has been in school she is by far the best he has had.
- My son is not keen on school in general as he would rather be at home digging in the garden. However his teacher works really hard to keep him engaged in his learning and to ensure he is given the opportunity to explore learning through his interests. I am given valuable and meaningful feedback about his learning and feel his teacher is interested and available if I have any concerns.
- I have not myself raised any concerns but I strongly believe they would be dealt with.
- My son is extremely happy at Catshill, I couldn't ask for more.
- We absolutely love this school, its amazing as is Catshill Middle School. We are praying that our younger son will be lucky enough to gain a place at Catshill First School too.
- We have never received spellings/times tables as home learning to be used in a weekly spelling test. This seems to be standard at other schools, my child is in Year 2.
- My daughter has enjoyed all her years at Catshill, she will miss it when she starts Middle school in September.
- We don't receive any information on progress (Nursery)
- I feel my child has progressed well throughout the school. I think they should be receiving regular homework in preparation for middle school, which they hardly ever receive, occasionally a maths worksheet but this isn't very often. There also appears to be a few parents which are regularly swearing in the playground in front of the children. My child is happy to come to school and confident to participate in class discussions.
- Never had a problem with my child with bullying - but heard of other bad stories.
- We are extremely happy with the way in which our son has settled in over the past 2 years and how he has progressed in his learning and social skills. We love the opportunities to talk to staff and see class assemblies and performances throughout the year. We really enjoy the family type homework that he completes.
- Feedback/information not regular - only twice a year at parents evenings. Rarely info about child's progress received at classroom door. My child has SLT and I do not receive feedback or updates to objectives on these. Teachers, office staff, senior team and standards of the school are excellent.
- Less people at the parent and child activities. Would love for the school to include a Easter Bonnet parade at Easter time.
- My daughter enjoys going to school, is progressing very well and the school has always dealt quickly with any concerns raised. Thank you.